

INTRODUCTION

The role of the Northeast Missouri Area Agency on Aging is to plan, coordinate, and advocate for the development of a comprehensive service delivery system to meet short and long-term needs of older persons within our service area. The mission of the Northeast Missouri Area Agency on Aging is to help older adults maintain maximum independence and dignity in a home environment.

The agency serves 16 northeast counties and works with a variety of service providers to coordinate existing services and stimulate new ones.

Northeast Missouri Area Agency on Aging is a private not-for-profit corporation providing services with a combination of federal, state and local funds. Northeast Missouri Area Agency on Aging does not discriminate on the basis of race, color, national origin, sex, age, or handicap.

Northeast Missouri Area Agency on Aging is governed by a Board of Directors. The Board is responsible for policy making, which must coincide with State and Federal Regulations. Board members are elected to represent the elderly of the Northeast Missouri 16 county service delivery area.

This guide has been assembled and published by Northeast Missouri Area Agency on Aging to provide information on services to the elderly in the following 16 counties:

Adair	Clark	Knox	Lewis
Lincoln	Macon	Marion	Monroe
Montgomery	Pike	Ralls	Randolph
Schuyler	Scotland	Shelby	Warren

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AGING NETWORK

FEDERAL

Administration on Aging (AOA)
Department of Health and Human Services (DHHS)
330 Independence Avenue, SW
Washington, DC 20201
202-619-0724
800-677-1116 (Eldercare Locator)

This agency was established as a result of the Older Americans Act of 1965 to fund and oversee the development of services and opportunities for older people in every community across the nation. They are a federal agency dedicated to policy development, planning and the delivery of supportive home- and community-based services to older persons and their caregivers.

Regional Office VII (AOA)
601 East 12th Street, Room 1731
Kansas City, MO 64106
816-426-3511
Area served: Iowa, Kansas, Missouri and Nebraska.

One of ten federal regional offices throughout the nation that assists state and area agencies on aging in developing responsive, community-based systems of comprehensive and coordinated services.

STATE

Missouri Division of Senior & Disability Services
912 Wildwood
P. O. Box 570
Jefferson City, MO 65102
573-526-8601
1-800-235-5503
Information and Assistance

The Division of Senior & Disability Services, within the Department of Health and Senior Services, is the single organizational unit that is delegated all authority and responsibility to administer programs for persons aged sixty (60) and over under Title III of the Older Americans Act of 1965 and in accordance with all applicable federal and state laws and regulations.

LOCAL

Missouri Division of Senior & Disability Services
County offices found on page 24.

AREA AGENCIES ON AGING

Area Agencies on Aging (AAA's) were created through the 1973 amendments to the Older Americans Act of 1965. There are ten Area Agencies in Missouri.

Northeast Missouri Area Agency on Aging (Region 5)

815 N. Osteopathy
Kirksville, MO 63501

660-665-4682
EMAIL: nemoaaa@sbcglobal.net
Web: <http://www.nemoaaa.com>

Counties served: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby, and Warren.

Northeast Missouri Area Agency on Aging is a not-for-profit corporation established in October 1973. The agency serves as an advocate for older persons who reside in a 16 county area of Northeastern Missouri. The role of the agency is to advocate for seniors by defining their needs and developing the necessary public and private resources to address those needs; coordinate the use of existing services and resources; and serve as a source of information on the availability of services. NEMO AAA contracts with community-based agencies to provide the following services in the sixteen counties it serves.

Information and Assistance: The area agency provides information and assistance services to ensure that all elderly persons within the planning and service area have reasonably convenient access to information about the services available within their geographic region. Providing a prompt, accurate and pertinent response to an inquiry, which may include directing the person to the appropriate resources.

In-Home Services: Homemaker/Chore Services: Homemaker services are general household activities provided by a trained homemaker when clients are unable to manage the home and care for him/herself or others in the home or when the individual (other than the client) who is regularly responsible for these activities is temporarily absent. Homemaker services include, some of the following activities: meal preparation; cleanup after meals; cleaning bathroom fixtures; making beds and changing sheets; sweeping, vacuuming and scrubbing floors; tiding and dusting; laundry, ironing and mending clothes; washing inside windows and cleaning blinds reachable without climbing; bagging trash inside the home and putting it out for pick up; shopping for essential items; performing essential errands; reading and writing essential correspondence when necessary; and instructing clients in ways to become self sufficient in performing household tasks. The homemaker activities provided are mutually determined by the provider agency and the client.

Personal Care: Personal care services are maintenance services provided to clients in the individual's residence to assist with the activities of daily living. Personal care services include some of the following activities: assisting with dietary needs, including meal preparation and cleanup and assisting with eating/feeding; assisting with dressing and grooming, including helping with dressing and undressing, combing hair and nail care; assisting with bathing and personal hygiene, including assisting with bathing, shampooing hair, oral hygiene and denture care and shaving; assisting with toileting and continence, including assisting in going to the bathroom; changing of beds for persons with medically related limitations that prohibit the completion of this task; assisting with

AREA AGENCIES ON AGING

mobility and transfer including assisting with transfer and ambulation when recipient can at least partially bear own weight; assisting with medication, including assisting with the self-administration of medicine, applying nonprescription topical ointments or lotions; and medically related household tasks including approved homemaker and chore tasks. The personal care activities provided are mutually determined by the provider agency and the client.

Respite: Respite care services are maintenance and supervisory services provided to a client in the individual's residence to provide temporary relief to the usual caregiver(s). Respite care services include some of the following activities: Supervision - The respite care worker will provide personal oversight of the client for the duration of the service period. Personal oversight includes making a reasonable effort to assure the safety of the client and to assist the client in meeting his/her own essential human needs. The respite activities provided are mutually determined by the provider agency and the client.

Legal Service: Resolution of non-criminal legal matters and protection of legal rights are provided by cooperating attorneys in the NEMO AAA service area. Types of non-criminal legal matters are: Elder Abuse; Housing/Landlord/Tenant Disputes; Consumer Fraud; Consumer Finance; Pensions/Retirement Benefits; Age Discrimination/Employment; Individual Rights; Divorce; Custody; Grandparents Right; Obtaining Guardianship; Preventing Unnecessary Guardianship; Health Care/Insurance; Advanced Directives; Estate Planning; Wills; Power of Attorney; Medicare; Medicaid; Food Stamps; Social Security Supplemental Security Income (SSI); and Tax Credit.

Nutrition Service: Congregate Meals: Nutritionally balanced hot meals are served five to six days a week in a congregate setting at the senior multipurpose centers. These meals provide 1/3 of the adult daily nutrition requirement to persons over the age of 60 and spouses, regardless of economic standing. **Home Delivered Meals:** The same hot meal served at the multipurpose center is delivered to senior citizens five to six days a week who are homebound due to illness, isolation, or incapacitation. Evening and weekend meals, as well as special diets, are available if needed.

Ombudsman Service: The Ombudsman Program is made up of trained volunteers who visit with residents of nursing homes and other long-term care facilities. The volunteers listen to the concerns of residents and, with permission, provide feedback to facility staff.

Transportation: Provides door-to-door transportation for medical, shopping or essential business purposes, and to visit senior centers and nutrition sites.

Silver Haired Legislature: A model legislature, SHL delegates represent the needs of Northeast Missouri's seniors. The top five SHL bills are submitted to Missouri's General Assembly each year.

Volunteers: Volunteers play a vital role in the successful operation of NEMO AAA funded programs. Volunteers serve on our board of directors and advisory council, assist in senior centers, and serve as ombudsmen in nursing homes. Volunteers are always needed and appreciated.

Medication Management: Super Medicine Chests and Senior Health Guides are available.

Medicare Part D/Missouri RX Plan: The area agency provides information and assists with enrollment.

AREA AGENCIES ON AGING

Prescription Drug Assistance: The area agency can help link seniors and the disabled with free or low-cost prescription drugs provided by almost 200 drug distribution programs offered by pharmaceutical companies.

The Northeast Missouri Area Agency on Aging and local Senior Centers assist Medicare Beneficiaries throughout Northeast Missouri apply for three programs that save many Missourians money on the cost of their medications and the premiums they pay for their Medicare coverage. These programs are the Medicare Savings Program, Limited Income Subsidy Program and MoRx Program.

Steady As You Go: Learn how you can prevent falls. Northeast Missouri Area Agency on Aging provides prevention information and exercise classes.

All Missouri area agencies offer similar programs within their service area.

Southwest Missouri Office on Aging

1735 S. Fort Avenue
Springfield, MO 65807

(Region 1)

1-800-497-0822 417-862-0762
EMAIL: swmoa@swmoa.com
Web: <http://www.swmoa.com>

Area served: Barry, Christian, Dade, Dallas, Douglas, Greene, Howell, Lawrence, Oregon, Ozark, Polk, Shannon, Stone, Taney, Texas, Webster and Wright counties.

Southeast Missouri Area Agency on Aging

1219 N. Kingshighway, Suite 100
Cape Girardeau, MO 63701

(Region 2)

1-800-392-8771 573-335-3331
EMAIL: dockins1@semoaaa.org
Web: <http://www.semoaaa.org>

Area served: Bollinger, Butler, Cape Girardeau, Carter, Dunkin, Iron, Madison, Mississippi, New Madrid, Pemiscot, Perry, Reynolds, Ripley, Scott, St. Genevieve, St. Francois, Stoddard and Wayne counties.

Care Connection for Aging Services

106 West Young St.
P. O. Box 1078
Warrensburg, MO 64093

(Region 3)

1-800-748-7826 660-747-3107
EMAIL: information@goaging.org
Web: <http://www.goaging.org>

Area served: Bates, Benton, Carroll, Cedar, Chariton, Henry, Hickory, Johnson, Lafayette, Pettis, Saline, St. Clair and Vernon counties.

Northwest Missouri Area Agency on Aging (Region 4)
211 S. Polk 1-888-844-5626 660-726-3800
Box 265 EMAIL: nwmoaaa@alltel.net
Albany, MO 64402 Web: <http://www.nwmoaaa.org>

Area served: Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth counties.

Central Missouri Area Agency on Aging (Region 6)
1121 Bus. Loop 70 E. 1-800-369-5211 573-443-5823
Suite 2A EMAIL: cmaaa@cmaaa.net
Columbia, MO 65201 Web: <http://www.cmaaa.net>

Area served: Audrian, Boone, Callaway, Camden, Gasconade, Cole, Cooper, Crawford, Dent, Howard, Laclede, Maries, Miller, Moniteau, Morgan, Osage, Phelps, Pulaski and Washington counties.

Mid-America Regional Council on Aging (Region 7)
600 Broadway, Suite 300 1-800-593-7948 816-474-4240
Kansas City, MO 64105-1554 EMAIL: llink@marc.org
Web: <http://www.marc.org>

Area served: Cass, Clay, Jackson, Platte, and Ray counties.

Mid-East Area Agency on Aging (Region 8)
14535 Manchester 1-800-243-6060 636-207-0847
Manchester, MO 63011 EMAIL: info@mid-eastaaa.org
Web: <http://www.mid-eastaaa.org>

Area served: Franklin, Jefferson, St. Charles and St. Louis counties.

St. Louis Area Agency on Aging (Region 9)
1520 Market St., Rm. 4086 877-612-5918 314-612-5918
St. Louis, MO 63103 EMAIL: slaaa@stlouiscity.com
Web: <http://www.slaaa.org>

Area served: St. Louis City

Region X Area Agency on Aging (Region 10)
531 E. 15th St., P. O. Box 3990 417-781-7562
Joplin, MO 64804 EMAIL: aaax@aaaregionx.org
Web: <http://aaaregionx.org>

Area served: Barton, Jasper, McDonald and Newton counties.

ADVOCACY

The following agencies have programs that intercede on behalf of individuals to ensure that they receive the benefits and services to which they are entitled and that their rights guaranteed by law are protected and enforced.

ADULT ABUSE/NEGLECT

Missouri Division of Senior & Disability Services

Hotline: 1-800-392-0210

P. O. Box 570

Jefferson City, MO 65102

Sallianee.Thompson@dhss.mo.gov

www.dhss.mo.gov/SeniorServices

Area Served: State of Missouri

Services include a toll-free hotline number manned 24 hours a day for anyone who suspects an older person is being abused, neglected or exploited either by other persons or by self-neglect.

Northeast Missouri Area Agency on Aging

660-665-4682

1-800-664-6338

815 N. Osteopathy

Kirksville, MO 63501

nemoaaa@sbcglobal.net

www.nemoaaa.com

Area Served: All sixteen counties.

The agency advocates for seniors by defining their needs and developing the necessary public and private resources to address those needs, coordinates the use of existing services and resources and serves as a source of information on the availability of services. The agency offers the Ombudsman program, which trains volunteers to serve as mediators to receive and resolve long-term care resident complaints, inform residents of their rights, and provide information on resident needs; and the Legal Services program which provides resolution of non-criminal legal matters.

CONSUMER

Attorney General, State of Missouri

Hotline: 1-800-392-8222

Supreme Court Bldg.

P. O. Box 899

Jefferson City, MO 65102

www.ago.state.mo.us

attgenmail@moago.org

Area Served: State of Missouri

Services provide a consumer fraud toll-free number to register complaints regarding specific problems with consumer goods and services.

Better Business Bureau of E. Missouri & S. Illinois

314-645-3300

15 Sunnen Drive, Suite 107

St. Louis, MO 63143

www.stlouis.bbb.org

bbb@contactbbb.org

Area Served: State of Missouri

Services provide mediation/arbitration of complaints related to manufacture-related cases for specific manufacturers. Also includes general information about products or services and accepts consumer complaints against businesses.

Missouri Department of Insurance

573-751-2640

1-800-726-7390

301 W. High St., Room 530

P. O. Box 690

Jefferson City, MO 65102

www.insurance.state.mo.us

askmdi@insurance.mo.gov

Area Served: State of Missouri

Services provide assistance for consumers who want to register complaints regarding the licensing, services, unethical or improper conduct of personnel or other inappropriate business practices of companies that sell insurance or settle insurance claims.

United States Food & Drug Administration

913-752-2141

11630 W. 80th Street

Lenexa, KS 66214

www.fda.gov

Area Served: State of Missouri

Services include investigating complaints involving drugs, food, medical devices and cosmetics subject to the Federal Food, Drug, and Cosmetic Act.

COMMUNITY ACTION AGENCIES

Provides service to low-income residents and provides outreach offices for all sixteen counties of: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby, and Warren.

Services provided through Community Action Agencies, include: Supplemental Food Assistance, FEMA Emergency Assistance Program, Independent Living Life Skills Seminars, Housing Rehabilitation, Income Tax Assistance, In-Home Services, Energy Crisis Intervention Program, Cooling Assistance, Dollar More, Energy Conservation/ Weatherization, Utility Bill Payment Assistance, Rental Assistance, and Health Insurance Claim Assistance.

Northeast Missouri Community Action Agency – Adair, Clark, Knox, Schuyler, & Scotland

1011 S. Jamison
P. O. Box 966
Kirksville, MO 63501
800-737-3165 or 660-665-9855
www.communityaction.org

North East Community Action Corporation – Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Shelby, & Warren

16 N. Court St.
P. O. Box 470
Bowling Green, MO 63334-0470
573-324-2231
800-748-7636
www.necac.org

Outreach Offices for above counties:

Lewis County
408 S. Fourth
Canton, MO 63435
573-288-3969

Lincoln County
11 Woodcrest Drive
Troy, MO 63379
636-528-7604

Macon County
907 St. Hwy PP, Suite AA
P. O. Box 361
Macon, MO 63552
660-385-4616

Marion County
917 Broadway
Hannibal, MO 63401
573-221-7166

Monroe County
115 N. Main, P. O. Box 75
Paris, MO 65275
660-327-4110

Montgomery County
115 W. Third
Montgomery City, MO 63361
573-564-3606

Pike County
805 Bus. Hwy. N.
Bowling Green, MO 63334
573-324-2207

Ralls County
411 Main St., P. O. Box 215
New London, MO 63459
573-895-2411

Randolph County
1212 Hwy. 24
Moberly, MO 65270
660-263-6595

Shelby County
204 E. 3rd St, P.O. Box 189
Shelbyville, MO 63469
573-633-2210

Warren County
120 E. Main St.
Warrenton, MO 63383
636-456-8191

COUNTY HEALTH DEPARTMENTS

Provides residents with a wide range of health services including: immunizations, health screenings, health education, and home health. These agencies provide one or more of the following programs that help disabled, ill or convalescing individuals remain in their own homes: CPR/First Aid training, disaster services, skilled nursing care, therapy, personal care, companion, respite, and homemaker service.

Adair County

Health Department
1001 S. Jamison
Kirksville, MO 63501
660-665-8491

Knox County

Health Dept. - Home Health Agency
217 N. First St.
Edina, MO 63537
660-397-3396

Lincoln County

Health Department
#5 Health Department Drive
Troy, MO 63379
636-528-6117

Marion County

Health Dept. - Home Health Agency
3105 Route W, P. O. Box 1378
Hannibal, MO 63401
573-221-1166

Montgomery County

Health Department
400 N. Salisbury
Montgomery City, MO 63361
877-564-4636

Ralls County

Health Dept. - Home Health Agency
405 W. First St, P. O. Box 434
New London, MO 63459
573-985-7121

Schuyler County

Health Dept. - Home Health Agency
275 S. Green St., P. O. Box 387
Lancaster, MO 63548
660-457-3721

Shelby County

Health Department
700 E. Main, P. O. Box 240
Shelbyville, MO 63469
573-633-2353

Clark County

Health Dept.- Home Health Agency
670 N. Johnson, P. O. Box 12
Kahoka, MO 63445
660-727-2356

Lewis County

Health Dept. - Home Health Agency
Junction Hwy. 16 & Route A, P. O. Box 96
Monticello, MO 63457
573-767-5312

Macon County

Health Department
503 N. Missouri Street
Macon, MO 63552
660-385-4711

Monroe County

Health Dept. - Home Health Agency
310 N. Market Street
Paris, MO 65275
660-327-4653

Pike County

Health Dept. - Home Care/Hospice
5 E. Church Street
Bowling Green, MO 63334
573-324-6373

Randolph County

Health Dept. - Home Health Agency
423 E. Logan, P. O. Box 488
Moberly, MO 65270
660-263-6643

Scotland County

Health Department
Route 1, Box 55A
Memphis, MO 63555
660-465-7275

Warren County

Health Department
104 W. Booneslick, Suite H
Warrenton, MO 63383
636-456-7474

DISABILITY SERVICES

The Centers for Independent Living provide persons with disabilities information on programs, services and products that can help them live more independently.

Rural Advocates for Independent Living (RAIL) – Kirksville Office

1100 S. Jamison St.

Kirksville, MO 63501

(888) 295-6461

(660)627-7245

Counties served: Adair, Knox, Macon, Schuyler, Scotland, and Shelby.

Rural Advocates for Independent Living (RAIL) – Macon Office

311 N. Rollins

Macon, MO 63552

(877) 684-4542

(660) 385-6789

Counties served: Macon and Shelby.

North East Independent Living Services (NEILS) – Hannibal Office

909 Broadway St., Suite 350

Hannibal, MO 63401

(877) 713-7900

(573) 221-8282

Counties served: Clark, Lewis, Marion, Monroe, Pike, and Ralls.

North East Independent Living Services (NEILS) – Kahoka Office

154 N. Washington St.

Kahoka, MO 63445

(866) 727-6088

(660) 727-2090

Counties served: Clark

Delta Center for Independent Living (DCIL)

5933 Highway 94 South

St. Charles, MO 63304

(866) 727-3245

(636) 926-8761

Counties served: Lincoln and Warren.

Services for Independent Living (SIL)

1401 Hathman Place

Columbia, MO 65201

(800) 766-1968

(573) 874-1646

Counties served: Randolph and Montgomery.

EMPLOYMENT SERVICES

Missouri Career Centers

www.greathires.org

Kirksville Office

cathy.collop@ded.mo.gov

2105 E. Normal

Kirksville, MO 63501

660-785-2400 or 888-728-5627

Counties served: Adair, Clark, Knox, Schuyler and Scotland.

Hannibal Office

gammag@socket.net

203 N. 6th

Hannibal, MO 63401

573-248-2520 or 888-728-5627

Counties served: Clark, Lewis, Marion, Monroe, Pike, Ralls and Shelby.

Moberly Office

gammbp@socket.net

1212 Highway 24 West

Moberly, MO 65270

660-263-5850 or 800-704-1179

Counties served: Macon, Marion, Monroe, Randolph and Shelby.

Warrenton Office

joanne@boonslick.org

111 Steinhagen Road

Warrenton, MO 63383

636-456-9467 or 800-264-5872

Counties served: Lincoln, Montgomery and Warren.

Senior Employment: Provides employment/training opportunities for individuals 55 and over with limited income.

Experience Works (Missouri-Illinois Region)

www.experienceworks.org

P.O. Box 414 Buffalo, MO 65622

1-800-368-7569

fax (417) 345-2998

Experience Works (Hannibal Office)

1-573-231-0330

Northeast Counties served: Adair, Clark, Knox, Lewis, Macon, Marion, Monroe, Pike, Ralls, Schuyler, Scotland, and Shelby.

Experience Works (Columbia Office)

1-573-442-0067

Northeast Counties served: Montgomery

Experience Works (Warrensburg Office)

1-660-429-1777

Northeast Counties served: Randolph

AARP (St. Louis Office)

1-314-367-6777 Local Number for Lincoln County (314) 830-3600

Northeast Counties served: Lincoln and Warren.

FAMILY SUPPORT DIVISION

Missouri Department of Social Services

Family Support Division

P. O. Box 2320

Jefferson City, MO 65102-2320

1-573-751-3221

www.dss.mo.gov/fsd

The State of Missouri Family Support Division administers several programs and services. Each program has different eligibility criteria. Programs include MO HealthNet (Medicaid), Nursing Care, Home and Community Based Programs, Prevention of Spousal Impoverishment, Supplemental Aid to the Blind, Blind Pension, Adult Supplemental Payments, Qualified Medicare Beneficiary, Specified Low-Income Medicare Beneficiary, and Food Stamps. Contact your local county office for more information or to apply for a program.

Adair County

1412 N. Osteopathy
Kirksville, MO 63501
660-785-2440

Clark County

320 W. Main
Kahoka, MO 63445
660-727-3393

Knox County

101 W. Monticello
Edina, MO 63537
660-397-2297

Lewis County

500 S. Washington
Monticello, MO 63457
573-767-5284

Lincoln County

384 N. Lincoln Dr
Troy, MO 63379
636-528-8521

Macon County

1716-B Prospect
Macon, MO 63552
660-385-3191

Marion County

3055 Holman Drive
Hannibal, MO 63401
573-248-2540

Monroe County

315 N. Washington
Paris, MO 65275
660-327-4185

Montgomery County

501 Niedergerke Dr.
Montgomery City, MO 63361
573-564-2258

Pike County

1610 Bus. Hwy. 54 West
Bowling Green, MO 63334
573-324-2243

Ralls County

209 E. 4th St
New London, MO 63459
573-985-2911

Randolph County

1715 S. Morley #B
Moberly, MO 65270
660-263-4330

Schuyler County

Hwy. 136 E.
Lancaster, MO 63548
660-457-3792

Scotland County

#2 Child Support Lane
Memphis, MO 63555
660-465-8549

Shelby County

306 E. Main
Shelbyville, MO 63469
573-633-2550

Warren County

513 W. Booneslick Rd.
Warrenton, MO 63383
636-456-3307

FOOD – EMERGENCY & SUPPLEMENTATION

FOOD STAMPS – Any person or household may apply for Food Stamps through their local Family Support Division. Eligibility is based primarily on income and resources. The Department of Social Services offers a pre-screening tool at www.dss.mo.gov/fsd/fstamp/index.htm.

CENTRAL MISSOURI FOOD BANK

2101 Vandiver Drive
Columbia, MO 65202

800-764-3663
www.centralmofoodbank.org

Counties served: Adair, Clark, Knox, Lewis, Macon, Marion, Monroe, Schuyler, Scotland, Shelby, Randolph, and Ralls.

ST. LOUIS AREA FOOD BANK

70 Corporate Woods Drive
St. Louis, MO 63044

314-292-6262
www.slafb.org

Counties served: Lincoln, Montgomery, Pike and Warren.

ANGEL FOOD MINISTRIES – Angel Food Ministries provides low cost food to families without any consideration to income or resources. Each month a different “menu” is provided. Food Stamps are accepted for payment. Host sites are available throughout the United States. To find a host site near you, contact:

Angel Food Ministries
P. O. Box 128
Good Hope, GA 30641

877-366-3646
www.angelfoodministries.com

Counties served: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Randolph, Ralls, Schuyler, Scotland, Shelby, and Warren.

New Hope Food Pantry Outreach Center

3317 Highway 94 North
St. Charles, MO 63301

636-947-0755

Counties served: Lincoln, Montgomery, Pike, and Warren.

OTHER LOCAL FOOD PANTRIES

ADAIR COUNTY

Salvation Army, 1004 W Gardner
Kirksville, MO 63501
660-665-7885

CLARK COUNTY

Clark County Food Pantry
Jim Baker 660-727-8040

Christian Community Food Depot
Harold Osborn / Glenn Archer
660-665-3624 / 660-665-3583

FOOD – EMERGENCY & SUPPLEMENTATION

KNOX COUNTY

Knox County Food Pantry
405 N. 4th, Edina, MO 63537
660-397-3382

LINCOLN COUNTY

Saints Joachim and Ann Care Services
4112 McClay Road
St. Charles, MO 63304
636-441-1302

MARION COUNTY

Douglass Community Services
711 Grand Ave., Hannibal, MO 63401
573-221-3892

Arch United Methodist 56017 Oceanway Ln.
Hannibal, MO 63401 573-221-3227
573-221-3227

MONTGOMERY COUNTY

RANDOLPH COUNTY

Higbee Senior Citizens Center, Inc.
205 S. Railroad, Higbee, MO 65257
660-456-7625

Randolph County Caring Communities
Brian Williams 660-263-7173

SCHUYLER COUNTY

Ministerial Alliance Judy Hart
30451 St. Hwy. A, Greentop, MO 63546
660-949-2499

SHELBY COUNTY

Shelby Co Health Dept – Audrey Gough
700 E. Main, Shelbyville, MO 63469
573-633-2353

Greg Linberger - Shelbyville

Annie Sneed 345 N. Main
Bethel, MO 63434 660-284-6548

LEWIS COUNTY

Heartland Resources, Inc.
108 E. Main St., Ewing, MO 63440
573-209-3371

First Baptist Church, 407 N. 6th
Canton, MO 63435 - Nina Porter 573-288-3030

Canton Christian Church, 512 College St.
Canton, MO 63435 573-288-3018

MACON COUNTY

First Christian Church 806 E. Briggs
Macon, MO 63552 660-385-4267

Macon County Ministries, 109 N. Rollins
Macon, MO 63552 660-385-4267

LaPlata Christian Ministries Stephanie Allen
660-332-7008 / 660-342-2158

MONROE COUNTY

Senior Citizens Community Center, Inc.
112 E. Marion, Paris, MO 65275
660-327-5824

Faithwalk Bishop Long
Paris, MO 65275 660-327-5627
660-327-5627

PIKE COUNTY

RALLS COUNTY

SCOTLAND COUNTY

Scotland County Senior Center, Inc.
301 W. Monroe St., Memphis, MO 63555
660-465-7011

Scotland County Ministerial Alliance
Memphis, MO 63555 660-465-2060

WARREN COUNTY

Saints Joachim and Ann Care Services
4112 McClay Rd., St. Charles, MO 63304
636-441-1302

Love, Inc. - 9 Love Park Lane
Wentzville, MO 63385 636-332-5127

HOUSING SERVICES

FEMA--The Northeast Missouri Community Action Agency periodically administers emergency rental assistance through Federal Emergency Management Agency (FEMA) funds. To apply, bring in social security cards and proof of income for every family member. There is no cost for services. Contact your county outreach office for an appointment (see pages 10 for office listings).

USDA Rural Development Area offices provides assistance to homeowners through Home Improvement Loans, Home Modification and Home Repair Grants for electric/plumbing repairs, ramps, roof repairs, and weatherization.

USDA

Rural Development **Area Office**

dan.niemeyer@mo.usda.gov

2410 S. Franklin Street

Kirksville, MO 63501

660-665-3274

Counties Served: Adair, Knox, Schuyler, and Scotland.

USDA

Rural Development **Area Office**

steve.gerrish@mo.usda.gov

2995 County Road 1325

Moberly, MO 65270

660-263-7400

Counties Served: Macon, Monroe, Randolph and Shelby.

USDA

Rural Development **Area Office**

cheryl.elliott@mo.usda.gov

17623 Highway 19

New London, MO 63459

573-985-7211

Counties Served: Clark, Lewis, Ralls and Marion.

USDA

Rural Development **Area Office**

ed.reed@mo.usda.gov

114 Frenchman Bluff Rd.

Troy, MO 63379

636-528-7046

Counties Served: Lincoln, Montgomery, Pike and Warren.

Northeast Missouri Area Agency on Aging

815 N. Osteopathy

Kirksville, MO 63501

660-665-4682

800-664-6338

Information on senior housing is available for all sixteen counties.

Missouri Home of Your Own – offers a wide variety of information for Missourians on rental and ownership. Information is available regarding rental availability, rent assistance, guides to purchasing a home, loan information, upkeep information, etc.

<http://www.mohomeofyourown.com/index2.html>

HOUSING – APARTMENT COMPLEXES

<u>COUNTY</u>	<u>COMPLEX</u>	<u>PHYSICAL ADDRESS</u>	<u>MAILING ADDRESS</u>	<u>PHONE</u>
ADAIR	BRASHEAR HSG. ASSOC.	205 W. CHURCH ST.	P. O. BOX, 131 BRASHEAR, MO 63353	660-323-5348
ADAIR	DEVLIN PLACE - KIRKSVILLE HOUSING	DEVLIN PL.	100 VALLEY FORGE DR., KIRKSVILLE, MO 63501	660-665-7260
ADAIR	FJELD ARMS	2016 FLORENCE PL.	2016 FLORENCE PL., KIRKSVILLE, MO 63501	660-665-7260
ADAIR	GREENTOP HSG. ASSOC.	400 N. MARION ST.	P. O. BOX 43, GREENTOP, MO 63546	660-949-2546
ADAIR	KIRKSVILLE APTS.	2202 E. NORMAL	2202 E. NORMAL ST., KIRKSVILLE, MO 63501	660-627-2512
ADAIR	KIRKSVILLE ESTATES	2200 E. NORMAL	2200 E. NORMAL ST., KIRKSVILLE, MO 63501	660-627-2700
ADAIR	KIRKSVILLE HEIGHTS	2400 S. BALTIMORE	2400 S. BALTIMORE ST., KIRKSVILLE, MO 63501	660-665-0088
ADAIR	SENIOR APTS. (Sheraton Square)	316 PFEIFFER AVE.	316 PFEIFFER AVE., KIRKSVILLE, MO 63501	660-665-6847
ADAIR	NOVINGER HSG. ASSN.	500 MAIN ST.	1003 MAIN ST., NOVINGER, MO 63559	660-488-6716
ADAIR	ST. ANDREWS APTS.	500 S. OSTEOPATHY	500 S. OSTEOPATHY ST., KIRKSVILLE, MO 63501	660-627-5400
ADAIR	VILLAGE 76	VILLAGE 76	100 VALLEY FORGE DR., KIRKSVILLE, MO 63501	660-665-8539
ADAIR	VISTA HEIGHTS	2202 S. MARION	2202 S. MARION, KIRKSVILLE, MO 63501	660-665-9224
CLARK	KAHOKA CROSSING	1140 W. MAIN	1140 W. MAIN ST. #25, KAHOKA, MO 63445	660-727-2424
CLARK	KAHOKA HOUSING CORP.	151 SHERIDAN ST.	P. O. BOX 195, KAHOKA, MO 63445	660-727-3459
CLARK	WAYLAND HOUSING ASSOC.	105 LAKE AVE.	P. O. BOX 248, DOWNING, MO 63536	660-754-1129
KNOX	BARING COMMUNITY SENIOR HSG.	100 E. 1ST	P. O. BOX 53, BARING, MO 63561	660-892-4407
KNOX	KNOX CITY SENIOR HAVEN	310 SENIOR DR.	P. O. BOX 53, BARING, MO 63561	660-892-4532
KNOX	KNOX COUNTY SENIOR CITIZEN HSG.	400 N. COTTEY	P. O. BOX 164, EDINA, MO 63537	660-892-4532
LEWIS	CANTON SENIOR HOUSING	509C1. MONTGOMERY ST.	P. O. BOX 92, CANTON, MO 63435	573-288-5838
LEWIS	EWING COMMUNITY SENIORS HSG.	101 W. BRYAN ST.	P. O. BOX 204, EWING, MO 63440	573-209-3356
LEWIS	LABELLE SENIOR HOUSING	510 LINCOLN ST.	P. O. BOX 169, LABELLE, MO 63447	660-213-4012
LEWIS	LAGRANGE APTS.	804 W. MONROE ST.	305 E. EWING, LEWISTOWN, MO 63452	573-470-1492
LEWIS	WESTPORT APTS.	31732 WESTPORT	31732 WESTPORT, CANTON, MO 63435	573-288-5982
LEWIS	LAGRANGE SENIOR HOUSING, INC.	905 W. JEFFERSON	905 W. JEFFERSON, LAGRANGE, MO 63448	573-655-4387
LEWIS	LEWIS CO. AFFORDABLE HOUSING	305 E. EWING	305 E. EWING, LEWISTOWN, MO 63452	573-470-1492
LEWIS	LEWISTOWN APTS.	100 EWING ST.	100 EWING ST., LEWISTOWN, MO 63452	573-470-0410
LEWIS	LEWISTOWN SENIOR HOUSING	401 E. MAIN	P. O. BOX 31, LEWISTOWN, MO 63452	573-209-3803
LINCOLN	ELSBERRY SENIOR HOUSING	105 TAYLOR TERRACE	102 MAYES AVE., ELSBERRY, MO 63343	573-898-5214
LINCOLN	PIN OAK I	1002 FORSYTHE CIRCLE	1002 FORSYTHE CIRCLE, TROY, MO 63379	636-462-6775
LINCOLN	PIN OAK II	1004 FORSYTHE CIRCLE	1004 FORSYTHE CIRCLE, TROY, MO 63379	636-462-6775
LINCOLN	PIN OAK III	1202 FORSYTHE CIRCLE	1202 FORSYTHE CIRCLE, TROY, MO 63379	636-462-6775
LINCOLN	LINCOLN VILLA SENIOR APTS.	311 VILLA DR.	P. O. BOX 470, BOWLING GREEN, MO 63334	636-528-6845
LINCOLN	OLD MONROE SENIOR HSG.	100 FRIENDSHIP VILLAGE CT.	100 FRIENDSHIP VILLAGE CT., OLD MONROE, MO	636-239-6656
LINCOLN	TROJAN VILLA	400 ANNIE AVE.	345 PERKINS BLVD., TROY, MO 63379	636-462-4772

<u>COUNTY</u>	<u>COMPLEX</u>	<u>PHYSICAL ADDRESS</u>	<u>MAILING ADDRESS</u>	<u>PHONE</u>
LINCOLN	TROY ESTATES	219 VILLA DR.	219 VILLA DR. #5, TROY, MO 63379	636-528-5535
LINCOLN	WINFIELD SENIOR CITIZENS HSG.	450 ELM ST.	206 JEFFERSON ST., WASHINGTON, MO 63090	636-239-6656
LINCOLN	WOODCREST VILLAS	15 WOODCREST DR.	15 WOODCREST DR., TROY, MO 63379	636-528-1828
MACON	ATLANTA RURAL RENTAL HSG.	406 S. WILLIAMSON	406 S WILLIAMSON ST., APT 10, ATLANTA, MO	660-239-4777
MACON	BEVIER SENIOR CITIZENS HSG.	100 N. MACON	P. O. BOX 83, BEVIER, MO 63532	660-773-5251
MACON	BROOKVIEW APTS.	300 N. EAST ST.	300 N. EAST ST., MACON, MO 63552	
MACON	LA PLATA RURAL RENTAL HSG.	111 E. BARTLETT	P. O. BOX 86, LAPLATA, MO 63549	660-332-7888
MACON	LAKEVIEW TOWERS	1404 S. MISSOURI	P. O. BOX 306, MACON, MO 63552	660-385-5781
MACON	MACON ESTATES	801 RANCLAND DR.	P. O. BOX 339, KING CITY, MO 64463	660-535-4305
MACON	MACON SENIOR CITIZENS HSG.	601 MAPLE LN.	P. O. BOX 72, MACON, MO 63552	660-395-7097
MACON	NEW CAMBRIA RURAL RENTAL HSG.	112 NEW CAMB. HGHTS.	P. O. BOX 155, NEW CAMBRIA, MO 63558	660-226-5331
MACON	RANCLAND GARDENS	802 RANCLAND DR.	P. O. BOX 553, MACON, MO 63552	660-395-0022
MARION	ANDERSON ESTATES	1821 S. MAIN	1821 S. MAIN, PALMYRA, MO 63461	573-769-7027
MARION	BELLE FIELD APTS.	12 GATEWAY SQ.	12 GATEWAY SQ., MONROE CITY, MO 63456	573-735-2675
MARION	BETH HAVEN TERRACE	901 CENTRAL AVE	901 CENTRAL AVE., HANNIBAL, MO 63401	573-221-0015
MARION	HANNIBAL AFFORDABLE HSG.	202 CENTERVILLE RD.	202 CENTERVILLE RD., HANNIBAL, MO 63401	573-221-9399
MARION	HANNIBAL ARMS APTS.	2 MERIDITH DR.	2 Meredith Dr., Hannibal, MO 63401	573-248-1337
MARION	HANNIBAL ESTATES	494 MUNGER LN.	494 MUNGER LN., HANNIBAL, MO 63401	573-248-0701
MARION	HANNIBAL HOUSING AUTHORITY	100 N. 11TH ST.	P. O. BOX 996, HANNIBAL, MO 63401	573-221-5759
MARION	HANNIBAL MANOR	271 MUNGER LN.	272 MUNGER LN., HANNIBAL, MO 63401	573-221-6307
MARION	HANNIBAL VILLAGE	732 HEAD LN.	P. O. BOX 339, KING CITY, MO 64463	573-248-3898
MARION	OAKWOOD SR. APTS.	760 HEAD LN.	760 HEAD LN., HANNIBAL, MO 63401	572-221-1760
MARION	PALMYRA ASSOC.	409 SHEROL CT.	P O BOX 339 KING CITY MO 64463	573-769-3878
MARION	PALMYRA RURAL RENTAL HSG	502 SUNSET DR	P. O. BOX 368, PALMYRA, MO 63461	573-248-9456
MARION	PARK TERRACE ASSOC.	1440-1524 30 TH , 1501-1521 29 TH St.	1440 30 TH ST., #207, HANNIBAL, MO 63401	573-221-4179
MARION	PHILADELPHIA SENIOR CITIZENS HSG.	2922 HWY. D.	P. O. BOX 67, LABELLE, MO 63447	660-213-3252
MARION	RIVER BLUFF APTS.	4000 RIVER BLUFF DR.	P. O. BOX 470, BOWLING GREEN, MO 63334	573-470-0410
MONROE	MADISON COMMUNITY HOUSING	200 E. BROADWAY	201 S. MAIN, PARIS, MO 65275	660-327-4969
MONROE	MONROE CITY SR. HSG.	220 2 ND . ST.	201 S. MAIN, PARIS, MO 65275	660-327-4969
MONROE	PARIS SENIOR CITIZEN HOUSING	310 E. MONROE ST.	201 S. MAIN, PARIS, MO 65275	660-327-4969
MONTGOMERY	HIGH HILL SENIOR CITIZENS HSG.	100 LOCUST ST.	P. O. BOX 162, HIGH HILL, MO 63350	636-585-2364
MONTGOMERY	JONESBURG SENIOR CITIZENS HSG.	201 W. FOREMAN	P. O. BOX 281, JONESBURG, MO 63351	636-456-7080
MONTGOMERY	JONESBURG APTS.	204 N. GLADSTONE AVE.	204 N. GLADSTONE AVE., JONESBURG, MO	573-470-6199
MONTGOMERY	MONTGOMERY CITY APTS.	27 OAK TREE CT.	27 OAK TREE CT., MONTGOMERY CITY	573-448-3564
MONTGOMERY	MONTGOMERY CITY APTS. II	607 N. WENTZ ST.	607 N. WENTZ ST., MONTGOMERY CITY	573-448-3564
MONTGOMERY	MONTGOMERY CITY	920 PEARL ST.	P. O. BOX 470, BOWLING GREEN, MO 63334	573-470-6199
MONTGOMERY	WELLSVILLE APTS.	525 N. 2 ND .	525 N. 2 ND ., WELLSVILLE, MO 63384	573-324-2231

<u>COUNTY</u>	<u>COMPLEX</u>	<u>PHYSICAL ADDRESS</u>	<u>MAILING ADDRESS</u>	<u>PHONE</u>
PIKE	BOWLING GREEN HSG. AUTHORITY	510 W. CHAMP CLARK DR.	510 CHAMP CLARK DR. BOWLING GREEN	573-324-5203
PIKE	COURT ST. APTS.	22A N. COURT ST.	22A N. COURT ST., BOWLING GREEN, MO	573-470-0410
PIKE	CLARKSVILLE ESTATES	399 N. 1 ST . ST.	399 N. 1 ST . ST., CLARKSVILLE, MO 63336	573-242-3349
PIKE	CREEKSIDE APTS.	101 CREEKSIDE DR.	101 CREEKSIDE DR., BOWLING GREEN, MO	573-324-6353
PIKE	FIELD VILLAGE	100 N. CAROLINA ST.	P. O. BOX 125, LOUISIANA, MO 63353	573-754-4434
PIKE	FRANKFORD ELDERLY HOUSING	HILL & KING ST.	P. O. BOX 205, FRANKFORD, MO 63441	573-784-9937
PIKE	BOWLING GREEN APTS.	16 N. 18 TH . ST.	P. O. BOX 470, BOWLING GREEN, MO 63334	573-470-0410
PIKE	PARKVIEW SENIOR APTS.	117 S. MAIN, EOLIA	P. O. BOX 1292, COLUMBIA, MO 65205	573-449-1835
PIKE	ST. CLEMENT RETIREMENT VILLAGE	21319 HWY. 161	110 HILLCREST DR., BOWLING GREEN, MO	573-324-5229
PIKE	SWISHER VILLAGE	310 N. 7 TH ., 221-223 N. 8 TH .	P. O. BOX 125, LOUISIANA, MO 63353	573-754-4434
PIKE	TELLA JANE SENIOR APTS.	400 TELLA JANE LN.	P. O. BOX 470, BOWLING GREEN, MO 63334	573-470-0410
PIKE	THOMAS APT. COMPLEX	207 S. 5 TH .		
PIKE	WALTMAN VILLAGE	500 TELLA JANE LN.	P. O. BOX 125, LOUISIANA, MO 63353	573-754-4434
RALLS	BROOKVIEW APTS.	500 BROOKVIEW DR.		
RALLS	CENTER SENIOR HOUSING, INC.	301 S. PACIFIC	P. O. BOX 284, CENTER, MO 63436	573-267-3243
RALLS	NEW LONDON APT.	201 S. RALLS	201 S. RALLS ST., NEW LONDON, MO 63459	573-221-9399
RALLS	NEW LONDON SENIORS HSG.	909 S. MAIN	909 S. MAIN, NEW LONDON, MO 63459	573-892-4532
RALLS	UPTOWN APTS.	411 A. MAIN ST.	411 A. MAIN ST., NEW LONDON, MO 63459	573-470-0410
RALLS	VILLAGE HOUSING INC.	521 E. WALNUT	521 E. WALNUT, PARIS, MO	
RANDOLPH	ALLENDALE MANOR / COUNTRY VIEW GARDEN	23 KEHOE ST.	P. O. BOX 159, MOBERLY, MO 65270	660-263-3950
RANDOLPH	CAIRO-JACKSONVILLE SR. CITIZENS HSG.	113 E. MARTIN	372 HWY. JJ, STE. C, HUNTSVILLE, MO 65259	660-295-4587
RANDOLPH	HAPPY HOMES MANOR	301 E. LIBRARY ST.	301 E. LIBRARY ST., HUNTSVILLE, MO 65259	660-269-8470
RANDOLPH	HIGBEE RURAL HOUSING CORP.	DIVISION &. RANDOLPH	P. O. BOX 245, HIGBEE, MO 65270	660-456-7296
RANDOLPH	LUCILLE MANOR	800 SINNOCK ST.	800 SINNOCK ST., MOBERLY, MO 65270	660-263-8180
RANDOLPH	MOBERLY APTS.	2105 SILVA LN.	2105 SILVA LN., MOBERLY, MO 65270	660-263-8652
RANDOLPH	MOBERLY HOUSING AUTHORITY	205 FARROR ST.	P. O. BOX 159, MOBERLY, MO 65270	660-263-3950
RANDOLPH	SHERWOOD GLEN	1000 S. WILLIAMS	1000 S. WILLIAMS, MOBERLY, MO 65270	660-535-4305
SCHUYLER	DOWNING HOUSING ASSOCIATION	300 S. 12 TH .	P. O. BOX 294, DOWNING, MO 63536	660-465-7281
SCHUYLER	LANCASTER HOUSING AUTHORITY	RT .1, BOX 157A	RT .1, BOX 157A, LANCASTER, MO 63458	660-457-3030
SCHUYLER	QUEEN CITY HSG. ASSN.	150 HIRSHELL ST.	220 W. NORTH ST., MRMPHIS, MO 63555	660-341-5884
SCOTLAND	GORIN SR. HSG. ASSN.	TRIPLETT ST.	315 GREEN ST., MEMPHIS, MO 63555	660-465-7072
SCOTLAND	MEMPHIS HOUSING AUTHORITY	31 CORNELIUS AVE.	31 CORNELIUS AVE., MEMPHIS, MO 63555	660-465-2261
SCOTLAND	MEMPHIS SR. HAVEN	400 E. MONROE	P. O. BOX 303, MEMPHIS, MO 63555	660-328-6616
SCOTLAND	WYACONDA HOUSING CORP.	200 MAIN ST.	P. O. BOX 248, DOWNING, MO 63536	660-727-2013
SHELBY	BETHEL RURAL RENTAL HOUSING INC.	270 E. 1 ST ., BETHEL	270 E. 1 ST ., BETHEL, MO 63434	660-892-4532
SHELBY	CITY OF HUNNEWELL RURAL HOUSING	109 W. BIRCH & 102 N. 2 ND .	P. O. BOX 87, HUNNEWELL, MO 63443	573-983-2264
SHELBY	CLARENCE RURAL RENTAL HSG.	500 E. ELM	P. O. BOX 66, CLARENCE, MO 63437	660-699-9218

<u>COUNTY</u>	<u>COMPLEX</u>	<u>PHYSICAL ADDRESS</u>	<u>MAILING ADDRESS</u>	<u>PHONE</u>
SHELBY	ROSEWOOD GROUP	ST. RD. 168 E.	ST. RD. 168 E., SHELBYVILLE, MO 63469	636-239-6656
SHELBY	SHELBYVILLE APTS.	605 N. CENTER	605 N. CENTER, SHELBYVILLE, MO 63468	573-588-7580
SHELBY	SHELBYVILLE ASSOC.	600 E. COLLEGE	P. O. BOX 339, KING CITY, MO 64463	573-588-7580
SHELBY	SHELBYVILLE TOWN & COUNTRY HSG.	700 E. COLLEGE	5275 HWY. M, SHELBYVILLE, MO 63469	660-284-6657
SHELBY	SHELBYVILLE RURAL RENTAL HSG.	304 W. MAIN ST.	P. O. BOX 65, SHELBYVILLE, MO 63469	573-633-2318
WARREN	CHARRETTE APTS.	811 OZARK	811 OZARK ST., MARTHASVILLE, MO 63357	636-433-2610
WARREN	DONNA MARIE APTS.	2305 DONNA MARIE DR.	2305 DONNA MARIE DR., WARRENTON, MO	636-456-0070
WARREN	MISSOURI HILLS APTS.	16723 MISSOURI HILLS DR.	16723 MISSOURI HILLS DR., MARTHASVILLE	636-433-5644
WARREN	ST. CLARE OF ASSISI SENIOR VILLAGE	409 WARRENTON VILLAGE DR.	409 WARRENTON VILLAGE DR., WARRENTON	636-298-9505
WARREN	VILLAGE APTS.	101 S. SIDE COURT	101 S. SIDE CT., WARRENTON, MO 63383	636-456-6697
WARREN	WINFIELD I	220 8 TH . ST.	220 8 TH . ST., WINFIELD, MO 63389	636-668-6577
WARREN	WINFIELD II	747 ELM ST.	747 ELM ST., WINFIELD, MO 63389	636-668-6577
WARREN	WARRENTON I APTS.	204 N.W. ST.	204 N.W. ST., WARRENTON, MO 63383	636-456-7243
WARREN	WARRENTON II APTS.	204 N.W. ST.	204 N.W. ST., WARRENTON, MO 63383	636-456-7243
WARREN	LIBERTY GARDENS APTS.	305 S. ELM ST.	305 S. ELM ST., WRIGHT CITY, MO 63390	636-745-2236
WARREN	WRIGHT CITY NORTH	210 BROOKVIEW	210 BROOKVIEW, WRIGHT CITY, MO 63390	636-745-0310
WARREN	WARRENTON ASSOC.	OAK & WEST ST.	P. O. BOX 68, CLARKTON, MO 63837	636-456-7243
WARREN	WARRENTON PROPERTIES	710 E. WOODS	P. O. BOX 68, CLARKTON, MO 63837	636-456-0895
WARREN	WARRENTON VILLA	2309 DONNA MARIE DR.	36 DOGWOOD DR., WARRENTON, MO	636-456-0717
WARREN	WHISPERING PINES RETIREMENT	700 FOREST AVE.	700 FOREST AVE., WARRENTON, MO	636-456-6464

INFORMATION AND ASSISTANCE

ELDERCARE LOCATOR

1-800-677-1116

www.eldercare.gov

Provides caregivers, family members and seniors access to an extensive nationwide network of state and local organizations that serve older people. Calls are referred to Area Agencies on Aging based on the older person's location.

Division of Senior & Disability Services

P. O. Box 570

Jefferson City, MO 65102

800-235-5503

www.dhss.mo.gov

Provides information and assistance services to caregivers, family members and seniors throughout the state of Missouri. Gives access to state and local organizations serving the elderly and disabled.

Northeast Missouri Area Aging on Aging

815 N. Osteopathy

Kirksville, MO 63501

660-665-4682

800-664-6338

www.nemoaaa.com

Counties served: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby and Warren.

Provides information and assistance service to ensure that all elderly persons within the planning and service area have reasonably convenient access to information about the services available within their region. Provides a prompt, accurate and pertinent response to an inquiry, which may include directing the person to the appropriate resources.

Missouri Aging Information Network

www.moaging.com

The Missouri Aging Information Network is sponsored by the Alliance of Area Agencies on Aging. Caregivers, seniors and the disabled can get information on In-Home Services, Care Coordination, Senior Centers with Meals, Home-Delivered Meals, Nursing Homes, Long-Term Care Ombudsman, Respite Care, Transportation and many other services.

United Way of Missouri 2-1-1

www.211missouri.org

United Way 2-1-1 is a toll-free number to help connect people with available community resources and volunteer opportunities. If 2-1-1 is not active with your phone provider, you can reach the 2-1-1 call center by dialing (800) 427-4626.

Alzheimer's Association – Mid-Missouri Chapter

2400 Bluff Creek

Columbia, MO 65201

800-272-3900

www.alz.org/mid-missouri

IN HOME SERVICES

The following agencies contract with NEMO AAA to provide In-home services (homemaker, chore services, personal care and respite) for seniors age 60+ in our sixteen county service area.

NEMO Senior Citizens Center, Inc.

100 Valley Forge Dr.

P. O. Box 203

Kirksville, MO 63501

660-665-9163

Counties served: Adair and Schuyler.

Email: nemoscs@cablone.net

Heartland Resources, Inc.

108 E. Main Street

P. O. Box 460

Ewing, MO 63440

573-209-3371

Counties served: Clark, Knox, Lewis, Marion and Scotland.

Email: hrinc@marktwain.net

HomeCare of Mid-Missouri, Inc.

102 W. Reed Street

Moberly, MO 65270

660-263-1517

800-246-6400

Counties served: Macon, Pike, and Randolph.

Email: homecare@mcmssys.com

Shelby County Senior Citizens Association, Inc.

112 East Chestnut

Shelbina, MO 63468

573-588-7669

Counties Served: Shelby

Email: scsc@marktwain.net

North East Community Action Corporation

16 N. Court

Bowling Green, MO 63339

573-324-2231

800-748-7636

In-Home Direct Office Line

Counties Served: Montgomery, Lincoln and Warren.

Email: necac@necac.org

573-324-5062

Monroe City Senior Nutrition Center, Inc.

314 N. Main

Monroe City, MO 63456

573-735-2131

Counties Served: Monroe and Ralls.

Email: ncenter1@centurytel.net

For a complete list of agencies providing in-home services in your county, contact Northeast Missouri Area Agency on Aging at 800-664-6338 or visit www.moaging.com.

IN HOME SERVICES

The Missouri Division of Senior & Disability Services authorizes In-Home services (homemaker, chore services, personal care, and respite) for eligible seniors aged 60+ and disabled persons aged 18 – 59.

COUNTY OFFICES

Adair County

1702 E. Laharpe St
P. O. Box 670
Kirksville, MO 63501
660-785-2416

Knox County

101 W. Monticello
P. O. Box 262
Edina, MO 63537
660-397-2297

Lincoln County

384 N. Lincoln Dr
P. O. Box 318
Troy, MO 63379
636-528-8521

Marion County

3055 Holman Drive
Hannibal, MO 63401
573-248-2553

Montgomery County

Contact Pike County Office
573-324-2243

Ralls County

Contact Pike County Office
573-324-2243

Schuyler County

Contact Knox County Office
660-397-2297

Shelby County

Contact Knox County Office
660-397-2297

Clark County

320 W. Main
Kahoka, MO 63445
660-727-3393

Lewis County

Contact Knox County Office
660-397-2297

Macon County

1716 Prospect, Suite C
P. O. Box 472
Macon, MO 63552
660-385-3191

Monroe County

Contact Boone County Office
573-882-6293

Pike County

1610 Bus. Hwy. 54 West
Bowling Green, MO 63334
573-324-2243

Randolph County

Contact Boone County Office
573-882-6293

Scotland County

#2 Child Support Ln.
P. O. Box 124
Memphis, MO 63555
660-465-8549

Warren County

513 W. Booneslick Road
Warrenton, MO 63383
636-456-3307

LEGAL

The Missouri Bar

573-635-4128
P. O. Box 119
Jefferson City, MO 65102-0119

www.mobar.org

Area Served: State of Missouri

Services include a lawyer referral service, free brochures and booklets which explain Missouri laws, state legal system and legal issues.

Legal Services of Eastern Missouri

801 Broadway
P.O. Box 1276
Hannibal, MO 63401
573-248-1111
800-767-2018

www.lsem.org

Counties served: Adair, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Schuyler, Scotland, Shelby, and Warren.

Provides legal assistance in some civil matters. Service eligibility; Household at or below U.S.C.L poverty level and case meets established priority guidelines.

Mid-Missouri Legal Services

205 East Forest Avenue
Columbia, MO 65201
573-442-0116
800-568-4931

www.lsmo.org

Counties served: Randolph

Provides legal assistance in some civil matters. Service eligibility; Household at or below U.S.C.L poverty level and case meets established priority guidelines.

Mark Twain Publicly Funded Legal Services

573-288-5643
314 N. 11th
P. O. Box 248
Canton, MO 63435

Counties served: All sixteen counties.

Legal assistance includes counseling or representation by a lawyer or non-lawyer where permitted by law. Resolution of non-criminal legal matters and protection of legal rights are provided by cooperating attorneys.

Missouri Seniors' Legal Helpline

800-235-5503

www.moaging.com/legalhelp

LEGISLATIVE

Governor's Advisory Council on Aging

Division of Senior & Disability Services
P. O. Box 570, 912 Wildwood
Jefferson City, MO 65102
573-526-8534
info@dhss.mo.gov
Area Served: State of Missouri

www.dhss.mo.gov

Council serves as an advisory group to the Governor, the Department of Health - Senior Services and Division of Senior & Disability Services on ways to improve programs and services for older persons in Missouri.

National Committee to Preserve Social Security and Medicare

10 G Street NE
Suite 600
Washington, DC 20006
800-996-1935
202-246-0420
general@ncpssm.org
Areas Served: All sixteen counties.

www.ncpssm.org

Advocacy agency that monitors all current events and legislation concerning Social Security and Medicare.

Northeast Missouri Area Agency on Aging

815 N. Osteopathy
Kirksville, MO 63501
800-664-6338
660-665-4682
Area Served: All sixteen counties.

www.memoaaa.org

Services include Silver Haired Legislature, which gives older adults the opportunity to become involved in the lawmaking process by designing legislation that affects seniors.

MEDICATION ASSISTANCE

MoRx Program – The Missouri Rx Plan (MoRx) works with Medicare Part D prescription drug plans to help seniors and persons with disabilities save money on prescription drugs. For eligibility guidelines and an application contact Missouri Rx Plan at (800) 375-1406 or Northeast Missouri Agency on Aging at 800-664-6338.

NeedyMeds, Inc. – NeedyMeds is a nonprofit web based program dedicated to helping those in need to obtain their medications. They are a source of information listing multiple drug company assistance programs, and can be searched by the medication name. This can be accessed at www.needymeds.org or contact Northeast Missouri Area Agency on Aging to assist you 800-664-6338.

Partnership for Prescription Assistance – PPA offers a comprehensive database of patient drug assistance programs offered by a variety of drug companies. 888-477-2669 www.pparx.org.

FamilyWize – FamilyWize is a prescription discount card that can be used at participating pharmacies. Average savings is 20%. For more information contact FamilyWize at 800-222-2818 or www.FamilyWize.org.

Rx Assist – RxAssist offers a comprehensive database of patient drug assistance programs offered by drug companies. 800-769-3880 www.rxassist.org.

Rx Outreach – This is a mail-order program offering low cost prescription drugs. For eligibility guidelines and medications covered contact Rx Outreach at 800-769-3880 or visit their website at www.rxoutreach.com.

In addition to the many programs offered directly from the drug manufacturing companies, many local pharmacies offer discounted prescriptions (\$4/\$10).

Wal-Mart – Wal-Mart offers many generic medications at \$4 for a 30 day supply or \$10 for a 90 day supply. For more information contact your local Wal-Mart or visit their website at www.walmart.com.

Walgreens - Their prescription savings club offers many generic drugs for \$12 for a 90 day supply. For more information contact your local Walgreens or visit their website at www.walgreens.com.

HyVee – Their discount drug program offers many generics for \$10 for a 90 day supply. For more information contact your local HyVee or visit their website at www.hyvee.com.

Missouri State Fraternal Order of the Eagles Golden Years Prescription Drug Assistance – Must be disabled age 18-59, or 60 years of age or older to qualify. Funding is limited, and based on donations. This is a program of last resort. Contact your local Area Agency on Aging for more information.

Medicare Part D Prescription Plans change yearly, so don't forget to complete your plan comparison each year. If you need assistance with the plan comparison, contact your local Area Agency on Aging.

NUTRITION PROGRAMS

Nutrition service is a meal served in a senior center for a congregate meal or delivered to a homebound person for a home delivered meal.

ADAIR

Village '76 Senior Center
100 Valley Forge Dr.
Kirksville, MO 63501
Teresa Pagliai, Director
660-665-9163
Monday thru Friday
8:00 a.m. to 4:00 p.m.

ADAIR

Fjeld Arms Senior Center
2016 N. Florence Place
Kirksville, MO 63501
Teresa Pagliai, Director
660-665-0590
Monday thru Friday
8:00 a.m. to 12:00 p.m.

CLARK

Clark County Council on Aging
222 N. Lincoln Street
Kahoka, MO 63445
Gina Bash, Director
660-727-2400
Monday thru Friday
8:00 a.m. to 4:00 p.m.

KNOX

Knox County Council on Aging
109 N. Main St.
Edina, MO 63537
Jeanne Perrigo, Director
660-397-2296
Monday thru Friday
7:30 a.m. to 3:30 p.m.
Saturday 7:30 a.m. to 1:30 p.m.

LEWIS

Canton Senior Center
600 Montgomery St.
Canton, MO 63435
Dova Geisendorfer, Admin.
573-288-3633
Monday thru Friday
9:00 a.m. to 1:00 p.m.

LEWIS

Ewing Senior Center
101 W. Bryant St
Ewing, MO 63440
Phyllis Smith, Admin.
573-209-3631
Monday thru Friday
8:00 a.m. to 1:00 p.m.

LEWIS

LaGrange Senior Center
905 Jefferson St.
LaGrange, MO 63448
Donna Johns, Admin.
573-655-4387
Monday thru Friday
9:00 a.m. to 1:00 p.m.

LINCOLN

Silex Senior Center
115 Main St.
Silex, MO 63377
Carol Engelmeyer, Admin.
573-384-5561
Monday thru Friday
8:30 p.m. to 2:30 p.m.

LINCOLN

Troy Senior Center
1380 Boone St.
Troy, MO 63379
Sarah Dalrymple, Director
636-528-7000
Monday thru Friday
8:00 a.m. to 4:00 p.m.

LINCOLN

Winfield Senior Center
225 Second St.
Winfield, MO 63389
Sheila Crabtree, Admin.
636-668-8448
Monday thru Friday
8:00 a.m. to 4:00 p.m.

LINCOLN

Elsberry Nutrition Center
206 N. 3rd St.
Elsberry, MO 63343
Cathy Cooper, Admin.
573-898-2296
Monday thru Friday
8:30 a.m. to 2:30 p.m.

MACON

Senior Center of Macon
1404 S. Missouri, Ste. 223
Macon, MO 63552
Christina Viers, Director
660-385-6411
Monday thru Friday
7:30 a.m. to 1:30 p.m.

MARION

Hannibal Senior Nutrition Center
219 S. 10th St.
Hannibal, MO 63401
Debra Catlett, Director
573-221-4488
Monday thru Friday
6:00 a.m. to 2:00 p.m.

MARION

Palmyra Nutrition Center
219 W. Ross
Palmyra, MO 63461
Jill Pflantz, Site Director
573-769-3358
Monday thru Friday
7:30 a.m. to 2:00 p.m.

MONROE

Senior Citizens Community Cntr
112 E. Marion St.
Paris, MO 65275
Tara Sheffield, Director
660-327-5824
Monday thru Friday
7:30 a.m. to 3:30 p.m.

NUTRITION PROGRAMS

MONTGOMERY

Montgomery County Senior Cntr
138 S. Allen St.
Montgomery City, MO 63361
Stephanie Robinson, Director
573-564-3224
Monday thru Friday
6:30 a.m. to 3:00 p.m.

PIKE

Pike County Council on Aging
521 Georgia St.
Louisiana, MO 63353
Diane Redd, Director
573-754-6511
Monday thru Friday
8:00 a.m. to 2:00 p.m.

PIKE

Pike Pioneer Nutrition Center
510 W. Champ Clark Dr.
Bowling Green, MO 63334
Anna Carroll, Site Admin.
573-324-5001
Monday thru Friday
9:00 a.m. to 1:00 p.m.

RALLS

Monroe City Senior Nutrition
314 S. Main St.
Monroe City, MO 63456
Diana Hendrix, Director
573-735-2131
Monday thru Friday
8:00 a.m. to 4:00 p.m.

RALLS

Perry Nutrition Center
105 S. Palmyra St.
Perry, MO 63462
Mary Wasson, Site Director
573-565-3383
Monday thru Friday
8:00 a.m. to 1:00 p.m.
Saturday 8:00 a.m. to 1:00 p.m.

RANDOLPH

Higbee Senior Center
205 S. Railroad
Higbee, MO 65257
Kathy Bartolacci, Director
660-456-7625
Monday thru Friday
8:00 a.m. to 2:00 p.m.

RANDOLPH

Senior Americans Multipurpose
205 Farror St.
Moberly, MO 65270
Lacy Ackley, Director
660-263-5468
Monday thru Saturday
9:00 a.m. to 3:00 p.m.

SCHUYLER

Schuyler County Nutrition Cntr
200 N. Marion
Lancaster, MO 63548
Kebbie Sullivan, Director
660-457-3066
Monday thru Friday
7:00 a.m. to 3:00 p.m.

SCOTLAND

Scotland County Senior Center
301 W. Monroe St.
Memphis, MO 63555
Barbara Smith, Director
660-465-7011
Monday thru Friday
6:30 a.m. to 2:00 p.m.

SHELBY

Shelbina Senior Citizens Center
112 E. Chestnut St.
Shelbina, MO 63468
Debra Sparks, Director
573-588-7669
Monday thru Saturday
7:00 a.m. to 3:30 p.m.

SHELBY

Clarence Nutrition Site
108 E. Maple St.
Clarence, MO 63437
Vicki Gander, Admin.
660-699-3306
Monday thru Saturday
9:00 a.m. to 1:00 p.m.

WARREN

Warren County Senior Center
501 Ashland Ave.
Warrenton, MO 63383
Carleen Williams, Director
636-456-3379
Monday thru Friday
8:00 a.m. to 4:00 p.m.

OMBUDSMAN

The Ombudsman program is made up of volunteers who visit with residents of nursing homes and other long-term care facilities. The volunteers listen to the concerns of residents and, with permission, provide feedback to facility staff.

Division of Senior & Disability Services
State Office of Long-Term Care Ombudsman
Missouri Department of Health & Senior Services

P. O. Box 570
912 Wildwood
Jefferson City, MO 65102

www.dhss.mo.gov/ombudsman

573-526-0727 or 800-309-3282
LTCOmbudsman@dhss.mo.gov

Area served: State of Missouri

Long Term Care Ombudsman Program

www.ltcop-stl.org

8702 Manchester Road
Brentwood, MO 63144

866-918-8222
info@LTCOP.stl.org

Area served: All sixteen counties.

SOCIAL SECURITY ADMINISTRATION

Administers retirement, survivors, and disability cash benefits for entitled workers, their dependents, and survivors. Supplemental Security Income (SSI) is administered to eligible individuals with limited income and resources, who are age 65, blind, or disabled. Medicare information is also provided.

Social Security Administration

www.ssa.gov

1305 Crown Drive
Kirksville, MO 63501
800-772-1213
888-386-2705

Counties served: Adair, Knox, Schuyler, and Scotland counties.

Social Security Administration

Rm 263 2nd Floor
801 Broadway
Hannibal, MO 63401
800-772-1213
866-331-7094

mo.fo.hannibal@ssa.gov

Counties served: Clark, Lewis, Lincoln, Marion, Monroe, Pike, Ralls, and Shelby counties.

Social Security Administration

803 Gray Oak Dr.
Columbia, MO 65201
800-772-1213
866-563-9108

mo.fo.columbia@ssa.gov

Counties served: Macon and Randolph counties.

Social Security Administration

3523 Amazonas
Jefferson City, MO 65109
800-772-1213
573-893-8155

Counties served: Montgomery County

Social Security Administration

112 Piper Hill Dr., Suite 6
St. Peters, MO 63376
800-772-1213
636-447-1184

Counties served: Warren County

TAX ASSISTANCE (2011)

ADAIR	RSVP - 201 N. Elson – Kirksville - 660-665-8314
ADAIR	Missouri Career Center (GAMM) - 2105 E. Normal – Kirksville - 660-665-5930 (Volunteers)
ADAIR	Truman State University - Violette Hall 1st Fl.- Kirksville - (Volunteers) - 800-427-4626
ADAIR	United Way - 304 S. Franklin - Kirksville – 660-665-1924
CLARK	Clark County Collector - Courthouse Annex Bldg. – Kahoka – 660-727-3787
CLARK	Extension Center - Courthouse Annex Bldg.- 115 W. Court – Kahoka – 660-727-3339
CLARK	Northeast Independent Living Services -Hannibal – 877-713-7900 or 573-221-8282 \$5-\$10 charge
KNOX	RSVP - 201 N. Elson, Ste. 205 - Kirksville - 660-665-8314 (would need to travel to Kirksville)
KNOX	Knox County Collector - Edina Court House – 660-397-2349
KNOX	University Extension - 110 N. 4th St. - Edina - 573-633-2640 Wendy Brumbaugh
KNOX	United Way - 304 S. Franklin – Kirksville – 660-665-1924 (would need to travel to Kirksville)
LEWIS	Clark County Extension Center - Courthouse Annex Bldg. – 660-727-3339
LEWIS	Extension Center – Monticello, MO – 573-767-5273 (call Shelby Co Extension Center)
LEWIS	NECAC 408 S. 4 th – Canton, MO - 573-288-3969
LEWIS	Ewing Senior Center - 101 W. Bryant – Ewing, MO – 573-209-3631
LEWIS	GAMM - 103 S. 3 rd – LaBelle, MO - 800-866-9021 or 660-213-3221
LEWIS	Northeast Independent Living Services -Hannibal – 877-713-7900 or 573-221-8282 \$5-\$10 charge
LINCOLN	Troy Senior Center – Troy, MO – 636-528-7000 or AARP – 888-687-2277
MACON	NECAC - 907 St. Hwy. PP – Macon, MO - 660-385-4616
MACON	RSVP - 201 N. Elson, Ste 205 – Kirksville - 660-665-8314 (would need to travel to Kirksville)
MACON	United Way - 304 S. Franklin – Kirksville, MO – 660-665-1924 (would need to travel to Kirksville)
MARION	NECAC - 917 Broadway – Hannibal, MO – 573-221-7166
MARION	RSVP / Douglass Community Center - 711 W. Grand Ave. – Hannibal, MO – 573-221-3892 X 247

MARION	Hannibal Area Council on Aging - 219 S. 10th St. – Hannibal, MO - 573-221-4488
MARION	Northeast Independent Living Services -Hannibal – 877-713-7900 or 573-221-8282 \$5-\$10 charge
MONROE	NECAC - 115 N. Main St. – Paris, MO – 660-327-4110
MONROE	Northeast Independent Living Services –Hannibal, MO – 877-713-7900 or 573-221-8282 \$5-\$10 charge
MONTGOMERY	Montgomery County Council on Aging - 138 S. Allen - Montgomery City, MO - 573-564-3224
PIKE	Northeast Independent Living Services -Hannibal – 877-713-7900 or 573-221-8282 \$5-\$10 charge
RALLS	Monroe City Senior Nutrition Center - 314 S. Main - Monroe City, MO - 573-735-2131
RANDOLPH	AARP (SAMC) - 205 Farror St. – Moberly, MO - 660-263-5463
RANDOLPH	AARP (Moberly Public Library) - 111 N. 4th St. – Moberly, MO – 660-263-4426
SCHUYLER	RSVP - 201 N. Elson, Ste. 205 - Kirksville - 660-665-8314 (would need to travel to Kirksville)
SCHUYLER	United Way - 304 S. Franklin – Kirksville, MO – 660-665-1924 (would need to travel to Kirksville)
SCOTLAND	Scotland County Collector Courthouse – Memphis, MO – 660-465-7705
SCOTLAND	United Way - 304 S. Franklin – Kirksville, MO – 660-665-1924 (would need to drive to Kirksville)
SHELBY	Shelby County Senior Citizens Ass'n. - 112 E. Chestnut – Shelbina, MO - 573-588-7669
SHELBY	University Extension – Shelbyville, MO – 573-633-2640 - Wendy Brumbaugh
SHELBY	NECAC - 204 E. 3rd St. – Shelbyville, MO - 573-633-2210
WARREN	AARP (Warrenton Fire Dept.) - 606 Fairgrounds Rd. – Warrenton, MO - 636-465-1452
WARREN	Dept. of Revenue – 314-877-0177 - M-F 7:30am-5:30pm

TRANSPORTATION

OATS, Inc.

www.oatstransit.org

401 W. Elm
P. O. Box 613
Shelbina, MO 63468

573-588-2103

800-654-6287

Area served: All sixteen counties.

As a private, not-for-profit corporation, OATS, Inc. offers door-to-door transportation to the general public with emphasis on senior citizens and people with disabilities.

Weekly Express

To Schedule a Ride, Call 1-800-654-6287

Routine transportation to Columbia is available, with medical trips being a priority. Reservations must be made at least 24 hours in advance; appointments in Columbia should be made between 10 a.m. and 2 p.m. Pickup points have been established along the routes; however, the bus will go up to 5 miles off the routes. Fares are \$6.00 for a round trip; \$4.00 for one-way.

Monday & Thursday: Service along Hwy. 63 from Lancaster to Kirksville to Macon to Moberly to Columbia.

Tuesday: Service along Hwys. 36, 24 and 63 from Hannibal to Columbia.

1st, 2nd, & 4th Thursdays: Service along Hwy. 24, Hwy. 61 and Hwy. 40/61 from Palmyra to St. Louis.

3rd & 5th Thursdays: Service along Hwy. 24, Hwy. 61 and I-70 from Palmyra to St. Louis.

1st Friday: Service along I-70 from Warrenton and Montgomery City to St. Louis.

3rd Friday: Service along I-70 and Hwy. 40/61 (Lake St. Louis) from Warrenton to Columbia.

TRANSPORTATION

Public Transportation Systems

Kirk-Tran- available inside the city limits of Kirksville and within a 15- mile radius of downtown Kirksville. For information call 660-665-8404 or toll free 877-666-5475.

The Linc- available for the residents of Lincoln County. For information call 636-528-2831 or toll free 866-261-5462.

Magic City Express- available for the residents of Moberly. For information call 660-269-9900.

Macon Area Chamber of Commerce – available for the residents of Macon. For information call 660-385-2811.

NON-EMERGENCY MEDICAL TRANSPORTATION

Logisticare – Medicaid Transportation

www.logisticare.com

1-866-269-5927 (24 hour number)

Area served: All sixteen counties.

Medical transportation through this direct service program must be approved before your scheduled appointment. At least three days before your appointment date, you can call the toll-free number to get help finding a ride.

If you are a Medicaid recipient, seeing a Medicaid provider, you may use this transportation provided through Medicaid.

You must have this information before you make the call to ask for a ride.

*Patient's name, address, and Medicaid number

*Medicaid provider name (doctor, dentist, clinic and others)

*Date of scheduled appointment

*Time of scheduled appointment

*Address of scheduled appointment

*Any special transportation needs, such as a need for a wheelchair lift or someone to go with you.

CLIENT REIMBURSED TRANSPORTATION

Client Reimbursed Transportation covers non-emergency medical trips only. To be eligible for this service persons must be 60 years of age or older and have no other transportation available- this program cannot replace current service/resources. For information contact the local senior center or the Northeast Missouri Area Agency on Aging at 660-665-4682 or 800-664-6338.

UNIVERSITY EXTENSION OFFICES

County extension councils - made up of elected and appointed citizens - plan and oversee local extension activities. Extension specialists, who live and work in each county, help citizens identify issues that affect their lives and their communities. Some programs from University Extension offices are: Agriculture, Youth Education and Development, Food and Nutrition, Human Resources.

ADAIR COUNTY

503 E. Northtown Rd.
Kirksville, MO 63501
660-665-9866

KNOX COUNTY

110 N. 4th St.
Edina, MO 63537
660-397-2179

LINCOLN COUNTY

880 W. College
Troy, MO 63379
636-528-4613

MARION COUNTY

100 S. Main, Room 201
Palmyra, MO 63461
573-769-2177

MONTGOMERY COUNTY

310 Salisbury St., E.
Montgomery City, MO 63361
573-564-3733

RALLS COUNTY

311 S. Main St.
New London, MO 63459
573-985-3911

SCHUYLER COUNTY

P. O. Box 310, Courthouse
Lancaster, MO 63548
660-457-3469

SHELBY COUNTY

106 E. 3rd St.
Shelbyville, MO 63469
573-633-2640

CLARK COUNTY

115 W. Court
Kahoka, MO 63445
660-727-3339

LEWIS COUNTY

P. O. Box 68
Monticello, MO 63457
573-767-5273

MACON COUNTY

113 N. Rubey
Macon, MO 63552
660-385-2173

MONROE COUNTY

208 N. Main St.
Paris, MO 65275
660-327-4158

PIKE COUNTY

115 W. Main, Courthouse
Bowling Green, MO 63334
573-324-5464

RANDOLPH COUNTY

100 W. Sparks Ave., Ste B
Moberly, MO 65270
660-269-9656

SCOTLAND COUNTY

117 S. Market, Ste. 200
Memphis, MO 63555
660-465-7255

WARREN COUNTY

107 W. Walton
Warrenton, MO 63383
636-456-3444

UTILITY ASSISTANCE

MISSOURI COLD WEATHER RULE

In Missouri, the Cold Weather Rule prohibits disconnection of heat-related service for certain households when the temperature is forecasted to drop below 32 degrees. For more information regarding this ruling, or to find out if your household qualifies, contact the Missouri Public Service Commission Consumer Hotline: **800-392-4211**

LOCAL UTILITY COMPANY

Most utility companies offer budget payment plans and payment plans for arrears (utility debts). Contact your local utility company to find out what specifically they offer.

ENERGY ASSISTANCE & ENERGY CRISIS INTERVENTION PROGRAMS

Energy Assistance is a federally funded program assisting low-income households once each winter with home heating costs. This is normally offered November 1 through March 31 of each year, and is dependent upon fund availability.

Energy Crisis Intervention Program provides financial assistance to households whose utility services are off or in threat of being disconnected. This program provides Air Conditioning Units based on eligibility and availability.

Northeast Community Action Agency serves Adair, Clark, Knox, Schuyler, and Scotland Counties. Local contact information can be found on page 10 of this brochure.

North East Community Action Corporation serves Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Shelby, and Warren Counties. Local contact information can be found on page 10 of this brochure.

National Kidney Foundation of Eastern Missouri & Metro East, Inc. – provides financial grants to renal patients to assist with energy and emergency bills when other community resources have been exhausted. **800-489-9585**

OTHER UTILITY ASSISTANCE BY COUNTY

ADAIR COUNTY

Salvation Army
1004 W. Gardner
Kirksville, MO 63501
660-665-7885

RALLS COUNTY

Douglass Community Services
711 Grand Ave.
Hannibal, MO 63401
573-221-3892

LINCOLN

Saints Joachim & Ann Care
4112 McClay Rd.
St Charles, MO 63304
636-441-1302

WARREN

Love Inc.
9 Love Park Ln.
Wentzville, MO 63385
636-332-5127

MARION

Douglass Community Services
711 Grand Ave.
Hannibal, MO 63401
573-221-3892

WARREN

Saint Joachim & Ann Care
4112 McClay Rd.
St Charles, MO 63304
636-441-1302

VOLUNTEERS

Volunteers play a vital role in the successful operation of Northeast Missouri Area Agency on Aging funded programs. Volunteers serve on our board of directors and advisory council, assist in senior centers, and serve as ombudsmen in nursing homes. Volunteers are always needed and appreciated.

Northeast Missouri Area Agency on Aging

www.nemoaaa.com

815 N. Osteopathy
Kirksville, MO 63501
800-664-6338
660-665-4682

Area served: All sixteen counties.

If you are interested in being a volunteer for the NEMO AAA funded programs or volunteering for other services in your area, please contact the following organizations or call the numbers on the 1-800 page of this booklet.

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP)

Provide volunteer opportunities to persons 55 years of age or older, and provide volunteer services to non-profit agencies and organizations as well as health care facilities. Also provide assistance with Missouri Property Tax Credit claim forms and assist the elderly with questions about Supplemental Insurance, Medicare, Medicaid, and the Prescription Drug Program. A phone call is all it takes.

Kirksville Office

www.seniorservice.org/heartland_rsvp

201 N. Elson, Ste. 205
Kirksville, MO 63501
660-665-8314
heartlandrsvp@sbcglobal.net

Counties served: Adair, Knox, Macon and Schuyler counties.

Hannibal Office

711 Grand Ave.
Hannibal, MO 63401
573-221-3892
www.douglassonline.org
rsvp@douglassonline.org

Counties served: Lewis, Marion, Monroe, Pike, Randolph, Ralls and Shelby counties.

St. Peters Office

425 Spencer Road
St. Peters, MO 63376
636-936-8023

Counties Served: Lincoln and Warren counties.

TOLL FREE HELP & INFORMATION NUMBERS

Aging Information and Referral	www.moaging.com	1-800-235-5503
Assistance with Hotline Numbers (Directory)		1-800-555-1212
Alcohol and Drug Abuse	www.addictioncaresoptions.com	1-800-252-6465
Alzheimer's Association	www.alz.org	1-800-272-3900
AARP	www.AARP.org	1-888-687-2277
AARP – Missouri office	niaaro@aarp.org	1-866-389-5627
American Cancer Society	www.cancer.org	1-800-227-2345
American Council for the Blind	www.abc.org	1-800-424-8666
American Diabetes Association	www.diabetes.org	1-800-342-2383
American Heart Association	www.americanheart.org	1-800-242-8721
American Kidney Fund Information	www.kidneyfund.org	1-800-638-8299
American Liver Foundation	www.liverfoundation.org	1-800-223-0179
American Lung Association	www.lungusa.org	1-800-586-4872
American Speech Language/Hearing Assoc.	www.asha.org	1-800-638-8255
Arthritis Foundation Information Hotline	www.arthritis.org	1-800-283-7800
Cancer Information Service	http://cis.nci.gov	1-800-422-6237
Centers for Disease Control (CDC)	www.cdc.gov	1-800-232-4636
Child Abuse and Neglect Hotline	www.dss.mo.gov/cd/can.htm	1-800-392-3738
CLAIM Program-Insurance Information/Assistance	www.missouri.claim.org	1-800-390-3330
Consumer Fraud Hotline-Missouri	www.ago.mo.gov/consumercomplain.htm	1-800-392-8222
Consumer Product Safety Commission	www.cpsc.gov	1-800-638-2772
Eldercare Locator-Information Line	www.eldercare.gov	1-800-677-1116
Elderly Abuse and Neglect Hotline	www.dhss.mo.gov/ElderAbuse	1-800-392-0210
Family Caregivers Alliance	www.caregiver.org	1-800-445-8106
Hearing Aid Help Line	www.hearinglosseducation.com	1-800-521-5247
Home Health Agency Hotline		1-800-392-0210
Internal Revenue Service	www.irs.gov	1-800-829-1040
Lifeline-Personal Response Services	www.lifelinesys.com	1-800-380-3111
Medicaid (MO HealthNet) Participant Services	www.dss.mo.gov/mhd	1-800-392-2161
Medicare Information	www.medicare.gov	1-800-633-4227
Missouri Long-Term Care Ombudsman	www.dhss.mo.gov/Ombudsman	1-800-309-3282
Missouri Veterans Commission	www.mvc.dps.mo.gov	1-866-838-4636
Missouri Rx Plan (MoRx)	www.morx.mo.gov	1-800-375-1406
National Arthritis Foundation	www.arthritis.org	1-800-283-7800
National Cancer Institute Information	www.cancer.gov	1-800-422-6237
National Family Caregivers	www.nfcares.org	1-800-896-3650
National Health Information Center	www.health.gov/nhic	1-800-336-4797
National Directory Assistance	www.nationalda.com	1-800-555-1212
National Parkinson's Foundation	www.parkinson.org	1-800-327-4545
NO-CALL Hotline	www.nocall.ago.mo.gov	1-866-662-2551
Poison Center	www.aapcc.org	1-800-392-9111
Property Tax Credit (Circuit Breaker) - Tax Forms	www.dor.mo.gov	1-800-877-6881
Rehabilitation Services for the Blind	www.dss.mo.gov/fsd.rsb	1-800-592-6004
Road Conditions & Construction Hotline	www.usroadconditions.com/mo.shtml	1-800-222-6400
Senior Eyecare Program	www.eyecareamerica.org	1-800-222-3937
Social Security Administration	www.sss.gov	1-800-772-1213
“Su Familia” National Hispanic Family Health Help Line	www.hispanichealth.org/sufamilia	1-866-783-2645
US Food & Drug – Consumer Inquiry	www.fda.gov	1-888-463-6332
United Way of America	www.liveunited.org	1-800-892-2757
Well Spouse Association	www.wellspouse.org	1-800-838-0879